

# Layer 8 supports the cause of community welfare not-for-profit in need of cyber awareness training

## Customer Introduction

Our client is a not-for-profit organisation who provides essential welfare services to some of Sydney's most vulnerable citizens. They provide community support services in Sydney's inner west with a focus on the disabled, the elderly, the mentally ill and the homeless with the help of a volunteer workforce.

## The Situation

The nature of this customer's work, including health records and personal information on the vulnerable Australians they support, requires additional caution and protection for their data to ensure it remains private. It is also the reason this document will keep them anonymous.

Their primarily volunteer workforce was largely unaware of the world of cybersecurity and the threats it presents to sensitive information on the digital front. When reviewing processes and data, their CEO determined this was a cause for concern and decided an immediate need for cyber training and protocols was a necessary step the organisation needed to take.

However, with their budget fuelled by community support and their organisation being non-profit, they needed to obtain this crucial knowledge in a cost-effective manner.

## Enter Layer 8 Security

Layer 8 Security are the Australian experts at Cyber Security Training. Their programs are renowned for delivering crucial knowledge that is gained and retained by their customers.

As supporters of the vital community work provided by this not-for-profit organisation, Layer 8 stepped up to provide their expertise by delivering a cost-effective and comprehensive full day of cyber awareness activities to the not-for-profit's team of 30.

The well-rounded day of training included a morning of broader presentations on the current state of cyber threats that provided a framework of understanding for the team on cyber threats and risk mitigation best practices. This was followed by a live [Cyber Escape Room](#), an interactive team-building activity that Layer 8 has successfully utilised for over 5,000 participants.

The group was divided into two teams and tasked to compete against each other to 'escape' a room through customised tasks aligned around their organisation's cyber security policies and the day's lessons. This hands-on and entertaining activity helps cement the day's training in participants' minds to ensure the crucial lessons are remembered fondly and, more importantly, retained and put in practice long-term.

## Outcomes

Once completed, the team of 30 had managed to gain a baseline knowledge on cyber awareness alongside the many types of hacks and cyber threats they could potentially face.

By leveraging the cyber escape room format, the likelihood of these lessons being retained and their staff remembering the organisation's cyber protocols and best practices is significantly increased compared to traditional training methods.

The Layer 8 team provided a complimentary follow-up session with testing for the participants to further reinforce the vital cyber security knowledge they received.

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**Is it time you started taking cyber awareness seriously?  
Get in touch with Layer 8 Security to explore what  
the best path forward is for your organisation.**

**Contact us**